# Accessibility Declaration

DzierÅ¼oniÃ³w City Hall is committed to ensuring the accessibility of its website in accordance with the Act of April 4, 2019 on the digital accessibility of websites and mobile applications of public entities.

This accessibility declaration applies to the website: https://investin.dzierzoniow.pl/.

- Date of website publication: September 23, 2020 r.
- Date of the last significant update: September 4, 2024 r.

## Digital Accessibility Status

This website is partially compliant with the appendix to the Act of April 4, 2019 on the digital accessibility of websites and mobile applications of public entities due to the non-compliances and exclusions listed below

## Non-accessible content

### Non-compliance with the Act

1. Not all non-text elements on the website, such as photos, decorative images, icons, etc., have detailed alternative text descriptions.
2. Some information is provided in PDF files that are not fully accessible (e.g., the business guide), but accessible versions (e.g., DOC format) are also provided

### Content not covered by the regulations

1. Documents created by third-party entities are exempt from the obligation to ensure accessibility.
2. Some articles include information presented in the form of maps, which are excluded from the accessibility obligation.

## Preparation of this accessibility declaration

- Date of preparation: September 24, 2020 r.

- Date of last review: March 27, 2025 r.

This declaration was prepared based on a self-assessment carried out using Digital Accessibility Checklist v. 2.2 (docx, 0,12MB).

## Accessibility Features, Limitations and Additional Information

The website includes the following features for persons with disabilities:

- high contrast mode,
- ability to enlarge font size,
- sitemap.

## Keyboard Shortcuts

You can use standard browser keyboard shortcuts on the website.

## Feedback and Contact Information

If you encounter any issues regarding digital accessibility on this website, please contact MaÅ?gorzata Krupska: by email mkrupska@um.dzierzoniow.pl or by phone 74 645 08 33.

Everyone has the right to request access to digital content or elements of this website.

When making such a request, please include:

- your full name,
- your contact information (e.g., phone number or email address),
- the exact web address of the inaccessible content,
- a description of the problem and your preferred way of resolving it.

We will respond to your request as soon as possible, no later than within 7 business days.

If we are unable to meet this deadline, we will inform you and provide a new deadlineâ??no longer than 2 monthsâ??by which we will correct the accessibility issue or provide the information in an alternative way.

If we are unable to provide digital accessibility, we will offer an alternative form of access.

## Requests and Complaints Related to Accessibility

If we refuse to comply with your request for digital accessibility or you are not satisfied with our proposed solution, you have the right to file a complaint.

You may also file a complaint if you do not agree with the alternative method of access offered in response to your request.

Please send your complaint by post or email to the management of the City Hall:

- Dariusz Kucharski â?? Mayor of DzierÅ¼oniÃ³w,
- Address: Rynek 1, 58-200 DzierÅ¼oniÃ³w, Poland,
- email: um@um.dzierzoniow.pl.

Additional information can be found on the official government portal gov.pl.

You may also contact the Polish Ombudsman and request for intervention.

## Additional Information

### Architectural Accessibility

1. Public transport stops are located approximately 260 meters from the main entrance to the City Hall, at Piastowska Street (access via WrocÅ?awska Street).
2. There are three entrances to the building:

- From Å?widnicka Street: accessible via stairs or a ramp for people with special needs, leading to the Civil Registry Office and the Population Records and ID Cards Office. Note: the ramp is not automatic but complies with applicable standards.
- Also from Å?widnicka Street: through the â??Iron Gateâ? passage, leading to the Customer Service Office, the Cashierâ??s Office, and the Local Passport Point. These offices serve the general public.
- From the west (ZÄ bkowicka Street): leads to the City Council Office.This entrance is not adapted for people with special needs

3. In the passage behind the â??Iron Gateâ? and before the entrance to the Customer Service Office, there is an elevator (dimensions: 1.40m x 1.35m; door width: 0.9m) providing access to the Mayorâ??s Office, the Knightâ??s Hall, the Library, and the City Council Office. The elevator is available during City Hall opening hours.
4. The nearest designated parking space for persons with disabilities is located approximately 30 meters from the City Hall entrances.
5. A public restroom adapted for persons with special needs is located on the ground floor, in the passage leading to the Customer Service Office, directly on the left-hand side from the entrance.
6. In front of the building (to the left of the â??Iron Gateâ? passage), there is a tactile map indicating evacuation routes and the location of induction loops.
7. The building is equipped with an evacuation mattress and an evacuation chair.
8. There are Braille labels on handrails, informational signs for the elevator, room number plates with Braille, and embossed pictograms.
9. Persons with special needs may enter the building with a guide or assistance dog.

**Communication and Information Accessibility**

1. Sign language interpreter access: https://bip.um.dzierzoniow.pl/m,1803,informacja-dla-osob-nieslyszacych.html
2. Induction loops are available in the City Hall building: a stationary induction loop is located at the Customer Service Office at the first service desk (on the left side from the entrance), and four portable induction loops are available in the Civil Registry Office, the Population and Identity Documents Office, the Mayorâ??s Office, and the City Hall Cashier's Office in DzierÅ¼oniÃ³w.
3. Information in Easy-to-Read (ETR) format (in polish) : https://bip.um.dzierzoniow.pl/m,2274,informacja-o-urzedzie.html
4. Information in Polish Sign Language (PJM) https://youtu.be/F-iYmvcDXjM
5. Current accessibility report (in Polish): https://bip.um.dzierzoniow.pl/api/files/49066
6. The elevator provides voice announcements and Braille indicators for each floor.


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